

## Coverage Guidelines

These guidelines are part of your Provider Reference Guide. We encourage you to keep this page handy as a supplement to your guide.

Peoples Health sometimes makes determinations regarding allowable payment for certain services that are reported with CPT codes. Please review the policies below for billable and non-billable services. As always, adhere to CMS guidelines for appropriate coding and documentation.

### **Chronic Care Management Services**

Our patient-centered model of care focuses on coordinating services for your Peoples Health patients, especially those with chronic or complex conditions. The clinical staff in your Peoples Health market team actively works to assist you in coordinating your patients' care. Because of this, non-face-to-face care coordination services reported with CPT code 99490\* are not billable to Peoples Health for payment.

### **Rapid Response Influenza Test**

Network providers may bill Peoples Health for the Rapid Response Influenza Test, reported with CPT code 87804,\* when drawn and processed in-office.

See Section B.4 (Ancillary Site Listings and Services) of your Provider Reference Guide for more information about labs that may be drawn and processed in your office.

### **Vaccine Administration Codes**

Network providers may bill Peoples Health for the administration of Hepatitis B vaccine, reported with code G0010, and influenza virus vaccine, reported with code G0080.

### **Advance Care Planning Services**

Healthcare providers may bill for advance care planning services, including initial counseling and extended discussions. These services are reported with CPT code 99497\* and CPT code 99498.\* Specific documentation requirements must be met for claims to be processed. Please refer to the **Educational Resources** section on the Provider Portal for documentation guidelines and other advance care planning resources.

\*This code may change. It is your responsibility to verify the most current CPT codes. You can do so via your code manual or the [American Medical Association website](#).