

## Peoples Health Gap Closure Program: The Value of Identifying and Closing Gaps in Care

---

### Why is closing gaps in care important?

Effective patient engagement happens in the exam room. Personalized contact from you is a critical tool to close gaps in care, and our goal is to make it easier for you to identify and close gaps related to specific CMS star measures and HEDIS measures.

For more information on the benefits and importance of closing gaps in care, we can schedule time for you to speak with one of our medical directors. Ask your provider relations representative for assistance. **This includes if you need help setting up the capability to submit any associated CPT-II codes.**

Member Viewer on the Provider Portal offers quick access to information to help you identify patients with gaps in care. We update information on a weekly basis.

### Steps to Take

- 1. Access** Member Viewer through the Provider Portal to identify patients needing an assessment for gap closures:
  - Select Provider Portal Star Measure from the Criteria drop-down menu
  - Choose your name from the drop-down menu
  - Click the **Star Measures** button
  - View your list of patients for priority scheduling
- 2. Schedule** an office visit with your patients who require gap closures.
- 3. Assess** conditions, provide referrals to specialists as appropriate, and order needed tests and screenings.
- 4. Submit claims**, as appropriate, with CPT-II reportable codes for blood pressure and A1c, and CPT reportable codes for any statin therapy intolerance.

### For More Information:

Reach out to your provider relations representative.